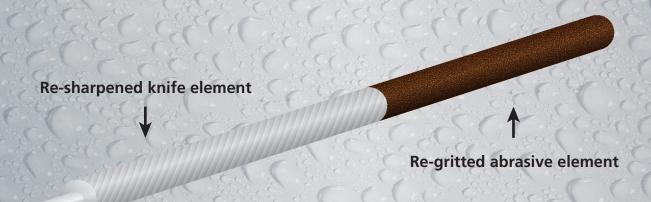


Is your combi-roller worn after several years of use?

# We have the solution!



FORMIT has launched a new maintenance system for your rollers. You will have the option of having your rollers refurbished or trade in your rollers for new or refurbished ones.

### The refurbished rollers have:

- Inspected and if necessary refurbished roller frames
  - Re-gritted abrasive elements
  - Re-sharpened knife elements

The roller is thereafter balanced



## How does the exchange system work?

- 1. The customer orders a set of rollers (normally 2 or 4 rollers) refurbished or new depending on the customer and availability of refurbished rollers.
- 2. The new rollers are invoiced and made available to the customer.
- 3. The customer or a skilled service provider changes the rollers, packs the used rollers in the provided shipment box.
- 4. The used rollers are sent to FORMIT for evaluation.
- 5. FORMIT inspects the roller and sends a report for each roller and a credit offer.
- 6. The customer accepts the credit offer.
- 7. The customer is credited for the value of the rollers.

Rollers that have been inspected and found irrepairable will be kept available for the customer two weeks after the report has been sent. If the customer does not accept the credit offer within two weeks from the date the report has been sent the rollers will be kept available for the customer two more weeks. Thereafter it will be credited according to the credit offer. All freight, customs, and packing costs are at the customer's expense.

#### How does the repair system work?

- 1. The customer orders a set of rollers (normally 2 or 4 rollers) refurbished or new depending on the customer and availability of refurbished rollers.
- 2. The new rollers are invoiced and made available to the customer.
- 3. The customer or a skilled service provider changes the rollers, packs the used rollers in the provided shipment box.
- 4. The used rollers are sent to FORMIT for evaluation and refurbishing.
- 5. FORMIT inspects the roller and sends a report for each roller and a repair offer.
- 6. The customer accepts the repair offer.
- 7. A repair invoice is sent to the customer.
- 8. The invoice is paid by the customer.
- 9. The rollers are repaired and made available to the customer within the time frame stipulated in the repair offer.

Rollers that have been inspected and found irrepairable will be kept available for the customer two weeks after the report has been sent. If the customer does not accept the repair offer within two weeks from the date the offer has been sent the rollers will be kept available for the customer two more weeks. Thereafter it will be treated as a trade in and handled accordingly. All freight, customs, and packing costs are at the customer's expense.

#### Please contact your local distributor for prices

Due to continual improvements, strict accuracy of description and illustrations cannot be guaranteed.